



CASUALTY RISK SOLUTIONS

SCOOTER & BICYCLE APPLICATION FORM

an A V E N T U M Group company

www.consiliumbroking.com

1. Name, address and website URL of company to be insured

Name:

Address:

Website:

2. When were you established and how many years of full operations?

If in operation for less than 3 years, please provide funding information.

3. What countries and states (if applicable) are you operational in? Are there any countries or states you plan on expanding into in the next 12 months?**4. How long have you been approved by the relevant States to operate Scooters and/or Bicycle rentals?****5. Do you own the Scooters and / or Bicycles?**

YES NO

If not, who does?

6. Who is the Scooter and / or Bicycle manufacturer? What indemnification rights do you have against them?**7. What is the age of the Scooters and / or Bicycles and how often are they maintained?**

8. Who is responsible for the maintenance and what qualifications / training are they required to have?

If a third party is responsible:

- a) what indemnification rights do you have against them?

- b) do you require evidence of their general liability insurance annually? YES NO

- c) are you listed as an additional insured on their insurance? YES NO

- d) please attach all contractual documentation

9. What happens if the Scooters and / or Bicycles run out of power away from a charging station?**10. Do you require renters to wear helmets?**

YES NO

How do you enforce this e.g. helmet selfie?

11. What checks do you carry out on renters prior to permitting rental and how is this done?

- a. What is the minimum age for a permitted renter?

- b. What are the minimum renter requirements?

- c. What identification do you require from renters before they can rent your Scooters and / or Bicycles?

12. Do you use waivers?

YES NO

If so, which legal counsel signed off on the waiver language?

13. What training, instructions and/ or warnings are provided to renters?

14. Are Scooters & Bicycles GPS tracked? YES NO

15. Are any form of telematics or use-tracking carried out on users? YES NO

16. What is the maximum speed of the Scooters and / or Bicycles?

17. Do you have an in-house customer complaints and support team for injuries or problems with the Scooters and / or Bicycles? YES NO

Please outline the process for the handling of reported incidents, complaints and claims and the escalation process associated with this.

18. Do you seize Scooters and / or Bicycles for investigation once a complaint is alleged? YES NO

19. Is there an Auto (Owned and/or Hired Non-Owned) exposure associated with having to pick-up and drop the Scooters and / or Bicycles off at various locations? YES NO

20. Do you currently purchase insurance? YES NO

If so, what are the coverages (Platform only or Platform & Rider General Liability, Hired Non-Owned Auto, Owned Auto), limits, retentions, carriers and expiring premiums?

21. Going forward, what insurance are you looking for in terms of coverage, limits and retentions?

22. Please provide the following documentation:

- Data request spreadsheet including:
 - Historical exposures since beginning of operations
 - Projection for next 12 months
- Loss history since beginning of operations:
 - Valued in the last 3 months
 - Confirmation that loss runs attached are Ground up (gross of deductible) and uncapped
 - Including detailed narrative for any claims
- Terms of service
- Copy of your RFPs/ contracts with Cities (including insurance requirements and indemnification language)
- Screenshot of current GPS/ telematics capabilities

Signed:

Name:

Position:

Date:



[CON0513] 1.0 0925

The Monument Building
11 Monument Street
London EC3R 8AF

T +44 (0) 203 818 8060

E talktous@consiliumbroking.com

W consiliumbroking.com